



VASAI VIKAS SAHAKARI BANK LTD. (SCHEDULED BANK)

Important Update Minimum Supported Versions for

VVSB Mobi-fast Mobile Banking App

Dear Valued Customer,

To ensure the highest level of security and optimal performance of your mobile banking experience, we wish to inform you about an important update regarding the VVSB Mobi-fast mobile banking application. **If you are already on the latest version, please ignore this notification.*

Effective immediately, the minimum supported operating system versions for the VVSB Mobi-fast app are-

Device Type	Minimum Required Version
Android	Android 10 (or higher)
iOS (iPhone)	iOS 16 (or higher)

Why is this update necessary?

- 1) Enhanced Security- Older operating systems may no longer receive security updates, making devices vulnerable. Running the app on supported versions ensures your banking data remains protected with the latest security features.
- 2) Optimal Performance- Newer versions are optimized for the latest technology, ensuring faster loading times, smoother navigation, and access to new features.
- 3) Regulatory Compliance- This aligns with the Bank's commitment to adhering to RBI guidelines on maintaining a secure digital banking environment.

What action do you need to take?

If your device is running Android 10 / iOS 16 or higher-

- a) No immediate action is required. However, we recommend that you always keep your device's operating system updated to the latest version available.
- b) Ensure you have the latest version of the VVSB Mobi-fast app installed from the Google Play Store or Apple App Store.



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If your device is running a lower version (Android 9 or below / iOS 15 or below)-

- a) You may continue to use the app for now, but to ensure continued access and security, you must upgrade your device's operating system.
- b) For Android Users- Check for system updates in Settings > Software Update. If your device does not support Android 10, you may need to consider upgrading your device to continue using the mobile banking app securely.
- c) For iOS Users- Check for updates in Settings > General > Software Update. iPhones older than iPhone 8 / iPhone SE (2nd generation) may not support iOS 16.

Need Assistance?

Our support team is here to help. If you have any questions or concerns regarding this update, please contact us-

- 1) Call- **1800 233 2570**
- 2) Email: **customercare@vasaivikasbank.co.in**
- 3) Visit- Your nearest branch

Thank you for your cooperation. We remain committed to providing you with a safe, secure, and convenient banking experience.

Sincerely,

Customer Service Team, IT Head and CISO
Vasai Vikas Sahakari Bank Ltd.- DC Centre